

North Tiverton Fire District

241 HILTON STREET

TIVERTON, RHODE ISLAND 02878-1118

Tel 401-624-8432 Fax 401-624-7665

TDD-711-624-8432

SUBJECT: Water Meter Radio Frequency (RF) Transmission Device Opt-Out Policy and Agreement – Approved 6 February 2017, NTFD Water Board

PREAMBLE: North Tiverton Fire District (NTFD) is committed to utilizing technologies that result in cost savings to its customers. Automatic Meter Reading (AMR) meters benefit customers and the company by transmitting accurate meter readings, eliminates the need for entering homes to perform manual readings and automates the download of billing data into NTFD billing database. The AMR technology reduces the chance of human error in transcription of meter readings. To accomplish this, NTFD installs an Itron 60 series Radio Frequency (RF) transmitter to a digital water meter. This transmitter is not a data storage device, and only transmits the water meter reading during a reading by our technicians. AMR reading are taken from the street by NTFD technicians utilizing hand held computers. Customer meter readings are currently performed once every three months.

OPT-OUT POLICY & AGREEMENT: At the option of the NTFD customer/property owner, the customer may choose to opt-out of the RF transmission. All provisions in this policy shall be complied with in order to participate in the Opt-Out Program.

1. NTFD reserves the right to discontinue the Opt-Out Program if it proves to be financially burdensome to the District.
2. The customer elects to opt-out of the RF transmission device only. The customer must allow NTFD access to replace existing water meter.
 - a. The meter replacement shall include a new water meter without any transmission device attached.
 - b. The customer acknowledges that access to the water meter shall be provided on a quarterly basis.
3. The customer agrees that by opting-out of the RF transmission device, there will be additional labor costs associated which includes arranging and performing manual reading, manual data entry of meter readings and bill preparation. The customer agrees to pay this additional expense as “Opt-Out Fee” added to each water bill.
4. The Opt-Out Fee shall be calculated at the rate of one half the amount of service fee when manual reading is performed during the work hours of 08:00AM and 03:00 PM, Monday through Friday. The current FY17 service fee is \$45.00. Opt out fee is \$22.50.
5. The Opt-Out Fee shall be calculated at the rate of the full amount of an Overtime service fee when manual reading is performed outside of normal work hours of 08:00AM and 03:00 PM, Monday Through Friday. The current FY17 OT service fee is \$67.50. Opt out fee is \$67.50.
6. Opt-out fees are subject to increase as service fee increase.
7. The Opt-out Meter Readings Surcharge will be included in the Customer’s quarterly water bill and shall be subject to all existing penalties in the event of non-payment.
8. There will be no additional charge if the customer requests to have an RF transmission device installed and discontinue this agreement.

This institution is an equal opportunity provider.

North Tiverton Fire District
Opt-Out RF Transmitter Form

Customer Name: _____

Service Address: _____

Customer Account Number: _____

Daytime Phone: _____

Email: _____

Property Owner Name (If different from above): _____

Property Owner Address: _____

Customer Signature

Date

Acknowledgement (if Lessor):

Property Owner Signature

Date

Return Completed forms to: North Tiverton Fire District, 241 Hilton Street, Tiverton, RI 02878

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